

## Allergan makes a healthy choice for data protection with Druva



*“With Druva, our data collection is less reactive and more proactive, because the data is already being collected... The streamlining has been tremendous.”*

— Roger Huff, Associate Director, Security Investigations & Forensics, Allergan PLC

### About Customer

Allergan, PLC is a specialty pharmaceutical company producing branded and generic drugs as well as driving product innovation through research and development. Headquartered in Dublin, Ireland, the company operates in over 100 countries and employs well over 10,000 people worldwide. In the U.S., Allergan operates facilities in New Jersey and California—making data security a bi-coastal concern.

As is common in the pharmaceutical space, there is the substantial level of regulation and government oversight to which all pharmaceutical companies in the U.S. are subject. Legal holds and demands for eDiscovery are common, and data retention requirements are often measured in years. Any company operating in this space must, therefore, have a comprehensive approach to ensuring data availability and information governance, or be placed at significant legal risk.

### The Need for a Better eDiscovery Strategy

While Allergan’s acquisition of new companies has led to an exponential rise in the amount of data under its control, it was the divestiture of a portion of the company that brought its acute need for a more effective data retention strategy to light. Roger Huff, Associate Director, Security Investigations & Forensics at Allergan, explains, “A large part of our company was being spun-off and I needed to retain the data for those users that were under legal hold.”

### Success with Druva

- Automated Legal Hold data retention
- Data visibility and control during M&A
- Accelerated time-to-date for eDiscovery
- Integration with their third-party eDiscovery tool Exterro
- Perform timely, efficient and defensible data collection and culling
- Addresses regulation for sensitive data residing on workstations and desktops without impacting end-user productivity

Previously, the company’s approach to dealing with legal holds and eDiscovery had been heavily siloed, cumbersome and manual. Legal teams would notify IT of the need to place a particular user’s data on hold, upon which IT staff would physically locate the workstation or laptop and manually ensure that the data was preserved—a time-consuming and labor-intensive process. The demand for a better approach was clear.

### Streamlining the Legal Hold Process

To cope with the rapid expansion of the company, and the corresponding volumes of data being introduced, as well as the need to retain data from divested subsidiaries, Allergan made the decision to implement Druva inSync across all endpoints in the company. inSync was installed on each workstation and laptop, allowing data to be automatically and unobtrusively

collected in the cloud. Huff and his team can now access this data from anywhere in the world through inSync's intuitive dashboard, allowing Allergan to comply with multiple, and many times overlapping, legal holds and accelerate the eDiscovery process, while reducing cost and risk.

In Allergan's case, a hold can be initiated in Exterro and, thanks to seamless integration with Druva inSync, the relevant data can immediately be retained, culled and reviewed as needed. The entire process is managed via a central, single pane of glass, with no need to even be in physical contact with the employee's laptop or workstation. As Huff explains, "I don't have to go ask you or schedule time with you to get your computer. It's already done. The data is out there and all I need to do is now just go get it."

## Time-To-Data: The Benefits of Immediate Data Availability with Druva inSync

Thanks to Druva inSync, what was once a time-consuming and labor-intensive process for the Information Security team at Allergan has become significantly easier to manage. inSync's minimal impact on end users means no loss of productivity, while the simplified management and automatic backup scheduling ensure that data is always readily accessible. In addition to locally-stored data, inSync can be configured to backup data stored on mobile devices and cloud applications such as Microsoft Office 365, Google Apps for Work, and Box, enabling Allergan to mitigate data risks and facilitate business continuity while ensuring that they are in compliance with legal requirements.

And the best part of working with Druva? As Roger Huff says, "It's really that feeling of partnership."



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